

## NDIS Communications Materials

- All materials listed are publicly available online.
- Materials have been categorised into steps in the NDIA’s Participant and Provider journeys (infographics on back page) for ease of use. This also illustrates where NDIS Participant’s and ACCHOs are most and least supported with culturally appropriate materials.
- Materials described as “non-specific” are not culturally specific, but are high-quality and use stories, illustrations, infographics or clear language and may be helpful for ACCHOs and NDIS Participants.

### For Participant, potential participants, families and carers

Participants: What is the NDIS?		
Publisher	Material	Notes
NDIA	<a href="#">Aboriginal and Torres Strait Islander Engagement Strategy and Easy Read</a>	Document: Explaining overarching engagement
NDIA	<a href="#">Getting Started with the NDIS &amp; Easy Read</a>	Booklet: Aboriginal and Torres Strait Islander specific booklet
NDIA	<a href="#">Booklet 1: Understanding the NDIS</a>	Booklet: Understanding the NDIS; non-specific.
NDIA	<a href="#">What is permanent and Significant</a>	Animated Video: Who the NDIS supports, non-specific
NDIA	<a href="#">Connecting with an Early Childhood Partner</a>	Animated Video: Help for children under 7, non-specific
NDIA	<a href="#">NDIS Mental Health Access Information Plain English</a>	Document: Important information, but dense, non-specific
NDIA	<a href="#">What are reasonable and necessary supports?</a>	Video: Reasonable and necessary supports, non-specific
NDIS Commission	<a href="#">Aboriginal and Torres Strait Islander Participant booklet</a>	Document: Participants
DSS	<a href="#">Disability support worker case study – Clinton and Denise</a>	Video & Social Media: Clinton (support worker) and Denise (participant) story
Menzies	'No Shame' videos <a href="#">Pitjantjatjara   English   Combined</a>	Videos: 'No Shame' links people with NDIS and lets people know that NDIS wants to hear from you.
Menzies	<a href="#">NDIS No Shame Brochure</a>	Brochure: Intro to NDIS
Menzies	<a href="#">NDIS Fact Sheet 1   What is NDIS</a>	Fact Sheet: What it NDIS
Menzies	<a href="#">ECEI Fact Sheet 3   How the NDIS can help your child</a>	Fact Sheet: What is ECEI
Menzies	<a href="#">It's for Youth Too - Unna!</a>	Video: Lets people know that NDIS is not just for old people.
Menzies	<a href="#">Yarning about NDIS</a>	Brochure: Yarning about NDIS
Menzies	<a href="#">NDIS Pathways Brochure</a>	Brochure: NDIS links you with services
Menzies	<a href="#">NDIS Youth Brochure</a>	Brochure: NDIS links youth with services
Menzies	<a href="#">Yarning about NDIS. How we can help you connect</a>	Brochure or Poster: NDIS support connections
ALPA	<a href="#">Who Cares?</a>	Video: Explaining role of carers and supports available – NT
ALPA	<a href="#">NDIS Get Ready - Yolngu Matha Version</a>	Video: Introduction to NDIS Yolngu Matha
Interplay	<a href="#">Disability In The Bush App</a>	App: NT focused, multiple languages, videos, print from screen
MJDF	<a href="#">Going Out On Country</a>	Video: Groote Eylandt – explainer, English and Yolngu Matha
WAIS	<a href="#">NDIS Quality and Safeguards Commission</a>	Infographic: Participants rights



Far North Community Services	<a href="#">NDIS - About that NDIS Big Boss Mob</a>	Document: Kimberley specific
The Right Track	<a href="#">Disability - Roles of people and places</a>	Video: History of disability, social inclusion.
The Right Track	<a href="#">The NDIS and how it works</a>	Video: Introduction to NDIS
Oonah	<a href="#">NDIS Explained: Who's Who and What's What</a>	Video: Introduction to NDIS

Participants: Can I access the NDIS?		
Publisher	Material	Notes
NDIA	<a href="#">Am I eligible?</a>	Webpage: Eligibility checklist, non-specific
NDIA	<a href="#">NSW ACT Partners in the Community</a> <a href="#">NT Partners in the Community</a> <a href="#">QLD Partners in the Community</a> <a href="#">SA Partners in the Community</a> <a href="#">TAS Partners in the Community</a> <a href="#">VIC Partners in the Community</a> <a href="#">WA Partners in the Community</a>	Document: Very good, visual maps, show who LACs and ECEI are in each region, non-specific
iTalk Studios	<a href="#">NDIS Part 1 - Access</a>	Video: Animated, culturally specific video.
Menzies	Can I get NDIS? <a href="#">Pitjantjatjara   English   Combined</a>	Video: Briefly explains which people might be eligible to access NDIS.
Menzies	<a href="#">Can I get NDIS?   Brochure</a>	Brochure: Can I get NDIS – SA Specific
Menzies	Yarning About NDIS <a href="#">Pitjantjatjara   English   Combined</a>	Video: What conditions NDIS can support and includes national contact numbers.
Menzies	<a href="#">ECEI Fact Sheet 2   How the NDIS can help your child</a>	Fact Sheet: ECEI types of disabilities
Menzies	<a href="#">ECEI Fact Sheet 3   How the NDIS can help your child</a>	Fact Sheet: What is ECEI
Menzies	<a href="#">NDIS Fact Sheet 2   Can I get NDIS</a>	Fact Sheet: Eligibility concepts
Menzies	<a href="#">NDIS Fact Sheet 3   Understanding the NDIS</a>	Fact Sheet: LAC – SA Specific
Menzies	NDIS 'Pathways to support' Videos <a href="#">Pitjantjatjara   English   Combined</a>	Video: Explains the different services people may be able access through NDIS plans.
Menzies	<a href="#">Nyumiti sends a message to her family on APY lands (Pitjantjatjara)</a>	Video: Nyumiti sends a message about NDIS to her family on APY lands.
Menzies	<a href="#">Give NDIS a ring! (Pitjantjatjara)</a>	Video: Connect with NDIS
The Right Track	<a href="#">Getting Started on the NDIS journey</a>	Video: Eligibility, access request form, evidence.
TSP	<a href="#">Psychosocial Access Process</a>	Fact Sheet: How to access, non-specific
Oonah	<a href="#">NDIS How To Apply and Use My Funding</a>	Video: How to apply and use funding

Participants: My First Plan		
Publisher	Material	Notes
NDIA	<a href="#">Accessing The NDIS</a>	Animated video: Accessing the NDIS, non-specific
NDIA	<a href="#">Booklet 2: Planning</a>	Booklet: Planning, non-specific
NDIA	<a href="#">Booklet 3: Using Your NDIS Plan</a>	Booklet: Using your plan, non-specific
NDIA	<a href="#">Understanding Your Current NDIS Supports</a>	Video: Understanding current supports, non-specific
NDIA	<a href="#">Nina's Top Tips On NDIS Planning</a>	Video: Tips, non-specific
NDIA	<a href="#">Ways To Manage Your Funding</a>	Animated Video: Funding management types, non-specific
NDIA	<a href="#">Compensation And Your Plan</a>	Animated Video: Compensation, non-specific
NDIA	<a href="#">Review Of A Decision Factsheet</a>	Fact Sheet: Non-specific
NDIA	<a href="#">What Is Support Coordination</a>	Animated video: Support coordination, non-specific
NDIA	<a href="#">Support Coordination</a>	Webpage: Important information, non-specific
iTalk Studios	<a href="#">NDIS Part 2 - Planning</a>	Video: Animated story, planning process
The Right Track	<a href="#">Diversity – What Makes You, You?</a>	Video: What makes you, you? Resource can be used by providers and participants.
The Right Track	<a href="#">Managing Your Clients Plan</a>	Video: Types of plan management – for providers but participants may enjoy
FPDN	<a href="#">Our Way Resource</a>	Workbook: Has to be purchased
Flinders/TSP	<a href="#">Yarn About Me</a>	Workbook: Available in Word, home print and professional print
Reimagine	<a href="#">Reimagine My Life</a>	Workbook: Psychosocial, non-specific
Menzies	<a href="#">Yarning About NDIS Care Plan</a>	Worksheet: Your family and friends
Positive Partnerships	<a href="#">My Child's Storybook</a>	Workbook: Child's planning book
WAiS	<a href="#">Supported Decision Making Worksheets</a>	Worksheets: For staff to use with participants
WAiS	<a href="#">Preparing To Plan</a>	Card Set and Workbook: Very thorough resource
WAiS	<a href="#">Planning For A Good Life</a>	Workbook: Print or digital
WAiS	<a href="#">Yarning With My Planner About A Good Life For Me</a>	Worksheet: Prompt for conversation
WAiS	<a href="#">Shannon's Story</a>	Workbook and Storybook: Print or digital
WAiS	<a href="#">Deadly Me</a>	Worksheet: Great things about me
WAiS	<a href="#">Important People To Me</a>	Worksheet: Community

Participants: Starting My Plan		
Publisher	Material	Notes
NDIA	<a href="#">Support budget types</a> <a href="#">Capital Supports budget</a>	Animated videos: budgets, non-specific
NDIA	<a href="#">How to manage your NDIS Plan - Overview</a>	Animated video: Managing your plan , non-specific
NDIA	<a href="#">Self Managing your NDIS Plan</a>	Animated video: Self-managing, non-specific
NDIS Commission	<a href="#">Complaints about NDIS services – Aboriginal and Torres Strait Islander participants</a>	Document: How to make a complaint
NDIS Commission	<a href="#">How to make a complaint – talk up version</a>	Brochures: How to talk up
The Right Track	<a href="#">Activating a Plan</a>	Video: Activate, My place portal
WAiS	<a href="#">Complaints Management</a>	Infographic: How to make a complaint, non-specific
WAiS	Complaints process <a href="#">Easy Read</a>	Document: Complaints and the NDIS, non-specific

Participants: Reviewing My Plan		
Publisher	Material	Notes
NDIA	<a href="#">Debbie's top tips for plan review</a>	Video: Tips, non-specific.
iTalk Studios	<a href="#">NDIS Part 3 - Review</a>	Video: Animated story, Plan review

Participants: Other Resources		
Publisher	Material	Notes
FPDN	<a href="#">Benny Goes Bush</a>	Animated video: Child with disability, illustration/footage, voice over, traditional culture.
Positive Partnerships	<a href="#">Yarning With Our Mob</a>	Podcast: Yarning with parents, carers and service providers about autism in community.

Participants: Other Resources		
Publisher	Material	Notes
Kimberley Supports	<a href="#">Participant Story - Merianne Beebi</a>	Video: NDIS psychosocial participant – photography goal
Kimberley Supports	<a href="#">Participant Story - Alex Fernandez</a>	Video: NDIS participant – horse riding goal
Kimberley Supports	<a href="#">Participant Story - Josh Button</a>	Video: NDIS participant – art goal
NDIA	<a href="#">Participant stories</a>	Webpage: Participant case studies, search for Aboriginal and Torres Strait Islander
ALPA	<a href="#">NDIS Client Story - Yasmin</a>	Video: Participant in Arnhem Land
The Right Track	<a href="#">An NDIS story - William</a>	Video: Story about disability and personal goals
DSS	<a href="#">Disability support worker case study – Clinton and Denise</a>	Video & Social Media: Clinton (support worker) and Denise (participant) story

## For ACCHOs, Providers

Providers: How Does the NDIS Work?		
Publisher	Material	Notes
NDIA	<a href="#">Aboriginal and Torres Strait Islander Engagement Strategy and Easy Read</a>	Document: Explaining overarching engagement
NDIA	<a href="#">Your Guide To Being A Registered Provider</a>	Document: Non-specific
NDIA	<a href="#">NDIS Data</a>	Tools: Non-specific
NDIS Commission	<a href="#">NDIS Quality and Safeguards Commission, what does this mean for providers?</a>	Fact Sheet: Non-specific
BLCW	<a href="#">Demand Map</a>	Data Tool: Non-specific
BLCW	<a href="#">Connect to Regional Coordinator</a>	Webpage: Connect to BLCW team, find out about workshops, resources, non-specific
FPDN	<a href="#">COVID-19 Ethical Decision Making</a>	Document: Ethical decision-making for First People with disability during COVID-19.
NDS	<a href="#">NDIS Quality and Safeguards Resource Library</a>	Library: Non-specific
The Right Track	<a href="#">Disability - Roles of people and places</a>	Video: History of disability, social inclusion.

MJDF	<a href="#">Going Out On Country</a>	Video: Pooling Funding Groote Eylandt – explainer, English and Yolngu Matha
WAiS	<a href="#">NDIS/NDIA</a>	Infographic: Roles of each. Non-specific.
WAiS	<a href="#">NDIS Quality &amp; Safeguarding Framework</a>	Infographic: What the Commission does
WAiS	<a href="#">Provider Requirements</a>	Infographic: Requirements for Registered and non-Registered providers
TSP	<a href="#">Case study – Straight forward needs</a>	Document: Explains psychosocial participant process, non-specific
TSP	<a href="#">Case study – Complex needs</a>	Document: Explains psychosocial participant process, non-specific
TSP	<a href="#">NDIS Explained</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">Reasonable and Necessary in the NDIS</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">NDIS Access and Psychosocial Disability for Clinicians</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">NDIS Access and Psychosocial Disability</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">Recovery and the NDIS</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">WHO Disability Assessment Schedule (WHODAS) 2.0</a>	Online Training Module: Psychosocial, non-specific

### Providers: Am I Ready to Provide NDIS Services?

Publisher	Material	Notes
NDIS Commission	<a href="#">Worker Orientation Module</a>	Online Training Module: Required, non-specific
NDS	<a href="#">Provider Toolkit</a>	Document: Useful toolkit, non-specific.
NACCHO	Readiness Assessment	Document: Useful tool
BLCW	<a href="#">Readiness Assessment</a>	Online tool: Non-specific
BLCW – Recruitment	Recruitment	How to write a job ad to attract the right staff
NDS	<a href="#">Aboriginal and Torres Strait Islander Employment Guide and Toolkit</a>	Document: More aimed at mainstream service providers
NDS	<a href="#">Costing Pricing Learning Program</a>	Online Training Program: For staff - study guide, case studies, webinars, seminars.
NDS	<a href="#">About Worker Screening</a>	Webpage and Video: Non-specific
NDS	<a href="#">NDIS Business Analysis Tool</a>	Document: Business tool, non-specific.
WAiS	<a href="#">NDIS Code of Conduct</a>	Infographic: Code of Conduct, non-specific
WAiS	<a href="#">NDIS Worker Screening</a>	Infographic: Who needs to do worker screening, non-specific
WAiS	<a href="#">Verification Pathways</a>	Infographic: Non-registered providers, non-specific
TSP	<a href="#">Managing organisational change in the NDIS</a>	Online Training Module: Psychosocial, non-specific
Daru	<a href="#">How To Be Disability Inclusive</a>	Document: Helpful, broad, approachable info, non-specific
DSS	<a href="#">Care and Support Jobs - Indigenous Resources</a>	Webpage: Workforce campaigns, marketing and support resources
DSS	<a href="#">Working in the Care and Support Sector</a>	Fact Sheet: Promoting care and support sector work and jobs
DSS	<a href="#">Developing a culturally safe work environment</a>	Fact Sheet: Culturally safe work environment
DSS	<a href="#">Disability support worker case study – Clinton and Denise</a>	Video & Social Media: Clinton (support worker) and Denise (participant) story

DSS	Care and Support Jobs – Radio ad <a href="#">English, Arrente, Pitjantjatjara, Yolngu Matha</a>	Radio Ad: Promoting care and support work in community, English & in language
DSS	<a href="#">Disability support worker case study clips – Denise and Clinton</a>	Social Media Videos: Promote via social

## Providers: How to Become a Registered Provider

Publisher	Material	Notes
WAis	<a href="#">Certification Pathways</a>	Infographic: Registered providers
WAis	<a href="#">Reportable Incidents</a>	Infographic: Reportable incidents
BLCW	Facts About Registering	Document: Simple facts for registration pathway: Request to publish and disseminate. Non-specific.
BLCW	Registration Groups	Document: Useful info on groups and training resources: Request to publish and disseminate. Non-specific.

## Providers: How Do I Connect With Participants?

Publisher	Material	Notes
NDIA	<a href="#">Evidence of psychosocial form for GPs</a>	Form: Good for GPs, non-specific
WAis	How to create <a href="#">individualised supports</a>	Training Resource: Individualised support training overview information, workshop session plans, power point material, non-specific
WAis	<a href="#">Supported Decision Making</a>	Document: Detail on concept of shared decision making, non-specific
WAis	<a href="#">Supported Decision Making worksheets</a>	Worksheets: For staff to use with participants
WAis	<a href="#">Support Decision Making concept</a>	Infographic: For staff to use with participants
The Right Track	<a href="#">Getting Started on the NDIS journey</a>	Video: Eligibility, access request form, evidence.
The Right Track	<a href="#">Goals and understanding the plan</a>	Video: How to help a participant understand their goals.
The Right Track	<a href="#">Managing your clients plan</a>	Video: Types of plan management
TSP	<a href="#">Talking points discussing NDIS access</a>	Fact Sheet: Psychosocial, non-specific
TSP	<a href="#">Support Worker Letter</a>	Document: How to write psychosocial support worker letter to help person get access, non-specific
TSP	<a href="#">GP Cover Letter Template</a>	Document template: Psychosocial cover letter template, non-specific
TSP	<a href="#">Access Checklist for Support Workers</a>	Document template: Psychosocial access checklist for support workers, non-specific
TSP	<a href="#">Consent to assist in completing Access Request Form</a>	Document template: Psychosocial consent to assist
TSP	<a href="#">Preparing for NDIS planning meeting</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">Understanding NDIS plan</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">Supported Decision Making</a>	Online Training Module: Psychosocial, non-specific
FPDN	<a href="#">Our Way resource</a>	Training & Workbook: Has to be purchased
Interplay	<a href="#">Disability In The Bush App</a>	App: NT focused, multiple languages, videos, print from screen

## Providers: Create a Service Agreement

Publisher	Material	Notes
NDIA	<a href="#">Things to think about when making a service agreement</a>	Webpage: Important information, non-specific
TSP	<a href="#">Service Agreement Template</a>	Document template: Psychosocial service agreement template, non-specific
TSP	<a href="#">Service agreements in the NDIS</a>	Online Training Module: Psychosocial, non-specific
WAIS	<a href="#">Service Agreement Easy Read</a>	Document: Important information, non-specific

## Providers: Create a Service Booking

Publisher	Material	Notes
NDIA	<a href="#">How to create a service booking</a>	Online Tutorial: Clear, step by step, non-specific
NDIA	<a href="#">How to view a service booking</a>	Online Tutorial: Clear, step by step, non-specific
NDIA	<a href="#">How to edit a service booking</a>	Online Tutorial: Clear, step by step, non-specific
NDIA	<a href="#">How to end a service booking</a>	Online Tutorial: Clear, step by step, non-specific
The Right Track	<a href="#">Activating a Plan</a>	Video: Activate, My place portal
TSP	<a href="#">NDIS Plan Activation</a>	Online Training Module: Psychosocial, non-specific

## Providers: Provide Supports

Publisher	Material	Notes
TSP	<a href="#">Support Coordination in the NDIS</a>	Online Training Module: Psychosocial, non-specific
TSP	<a href="#">Psychosocial recovery coaching</a>	Online Training Module: Psychosocial, non-specific
MHCC	<a href="#">Supporting Aboriginal and Torres Strait Islander people</a>	Online Training Module: Psychosocial
Positive Partnerships	<a href="#">Talking Points</a>	Fact Sheets: Talking point for school staff and service providers to have a yarn with parents and carers about their child with Autism
Positive Partnerships	<a href="#">Workshop Resources</a>	Workshop Resources: Supporting young people with autism

## Providers: Track Outcomes

Publisher	Material	Notes
TSP	<a href="#">NDIS Plan Review</a>	Online Training Module: Psychosocial, non-specific

## Providers: How Do I Get Paid?

Publisher	Material	Notes

## Providers: How Do I Measure Outcomes And Reports?

Publisher	Material	Notes

## Participant and Provider journey map adapted from NDIA resources.

