

The Diabetes Story

A Digital Diabetes Initiative

NACCHO Conference Melbourne
7 December 2016



Improving the outcomes of people with diabetes across Australia through:

affordable and readily accessible products



self-management support services

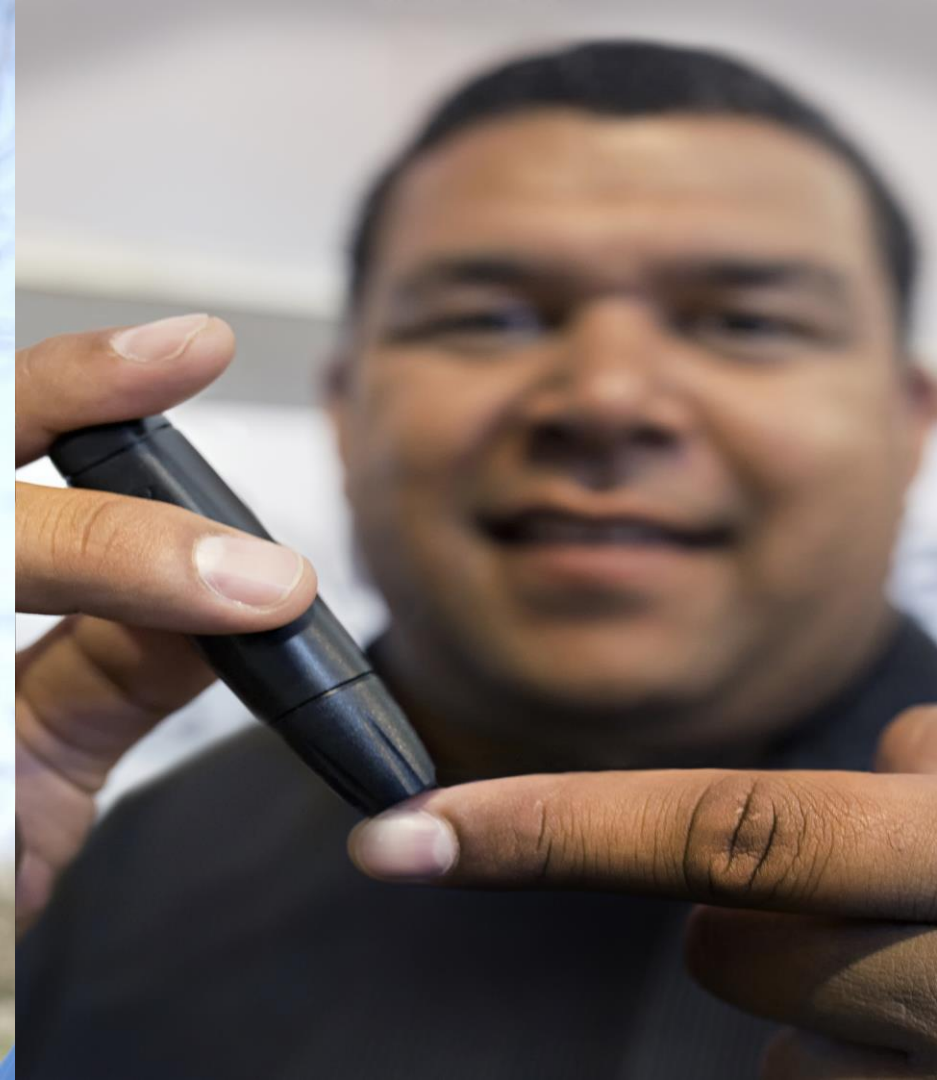


An evidence-based service delivered by:

8 NDSS Agents

2 health professional organisations

More than 4,700 Access Points



Introduction

3

As at 30 September 2016 there were

1,231,519

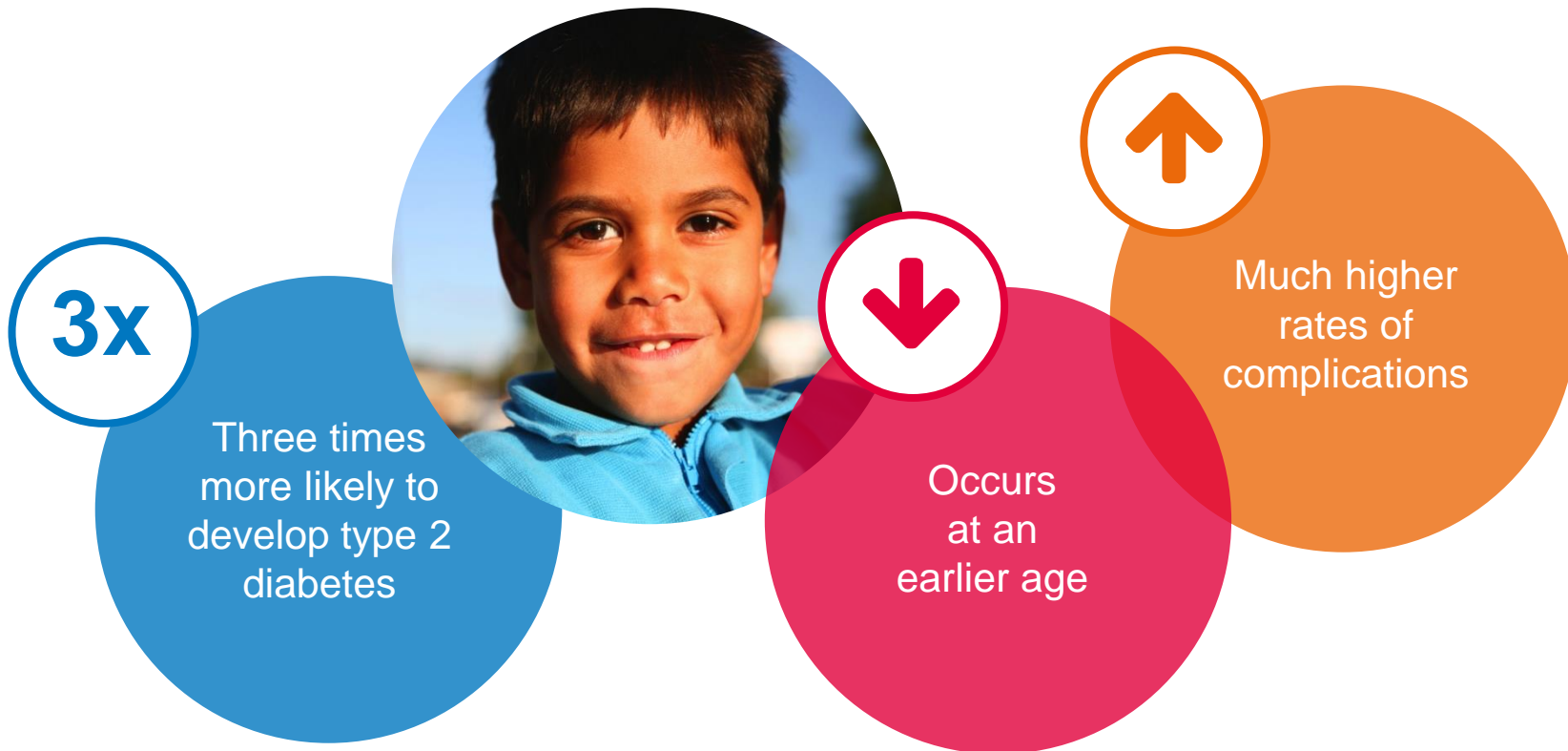
people with diabetes registered
with the NDSS

ndss
national diabetes services scheme



**Diabetes
Australia**

In Aboriginal and Torres Strait Islander communities:



Aboriginal & Torres Strait Islander people is one of the priority areas

Nationally applicable

Program Leaders supported by Expert Reference Groups comprised of internal and external experts

Evidence based and evaluated

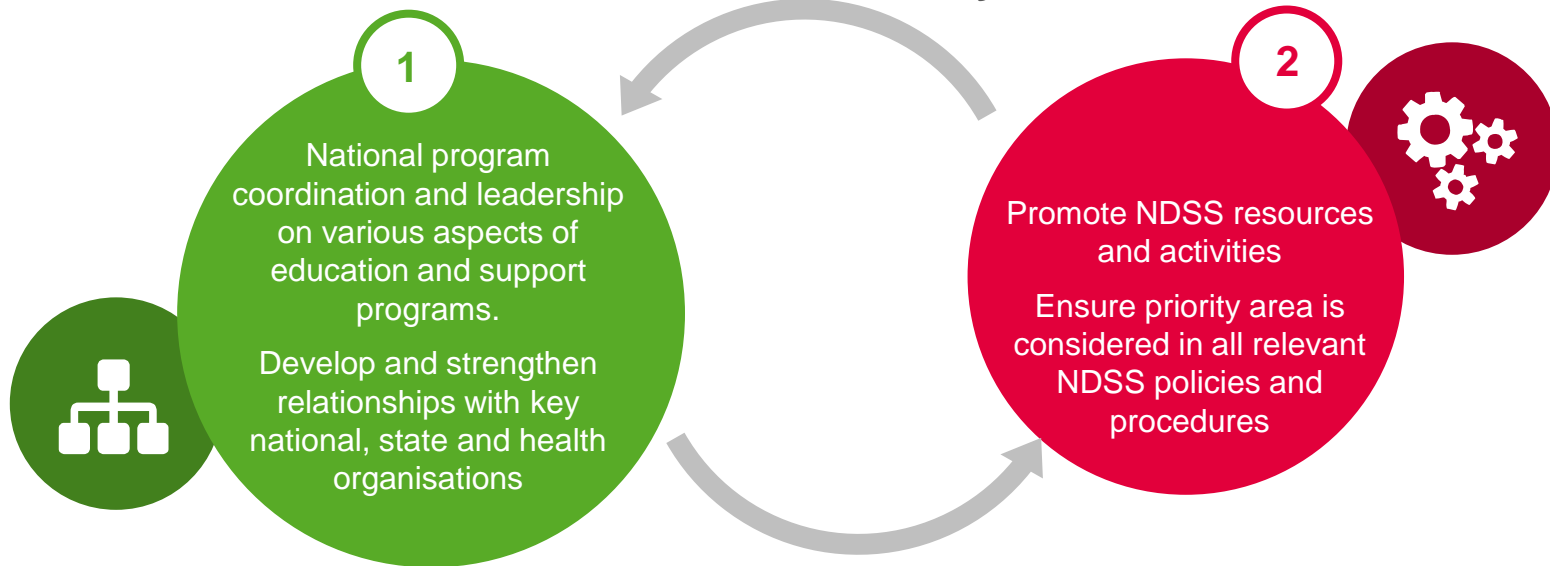
Strong engagement with consumers and health professionals

National leadership and collaboration in priority areas

Integration into programs and services, and includes ongoing development and updating of resources



Aboriginal and Torres Strait Islander Peoples National Priority Area

Aim: For Aboriginal and Torres Strait Islander peoples to have increased access to effective education and self-management strategies through effective coordination of Aboriginal and Torres Strait Islander program activities nationally.





‘The Diabetes Story’ – An Interactive Self Management Module for Aboriginal and Torres Strait Islander People

Connecting the Dots, Tradition to Innovation, Making it matter.

-  'The Diabetes Story' shows how a partnership among NFP organisations, government, and the ACCHS sector can provide digital information that educates and motivates Aboriginal and Torres Strait islander people to self-manage their diabetes.
-  Interactive technology delivers culturally appropriate diabetes information to Aboriginal and Torres Strait islander people

Development of 'The Diabetes Story' Hitnet Module

-  Diabetes Qld contracted HITnet Innovations to develop 'The Diabetes Story' module
-  Input from Diabetes Queensland, DA, Diabetes Victoria, Victorian Aboriginal Community Controlled Health Organisation (VACCHO), and QLD Community Controlled Services

Hitnet Innovations

Hitnet kiosks disseminate culturally targeted information through an audio-visual touchscreen all around Australia, including some of Australia's most remote communities

Hitnet kiosks are used to address important chronic health and social issues

In 2016, Hitnet has 50 community hubs in operation



Development of the Module Continued

- Expert Reference Group**

The National Aboriginal Community Controlled Health Organisation (NACCHO)	Indigenous Allied Health Association	The National Aboriginal and Torres Strait Islander Health Worker Association (NATSIHWA)	Professor Alex Brown – South Australian Health and Medical Research Institute	Dr Michael Adams - Australian Institute of Aboriginal and Torres Strait Islander Studies	Kimberly Aboriginal Medical Services Council	Prof Greg Johnson / Susan Davidson Diabetes Australia
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- Working Group:**

Members from NDSS Agents who currently work with Aboriginal and Torres Strait Islander peoples

- Members of Aboriginal Health Services**

Key Features



People can access information when they want it, as often as they want it



Information is user friendly and interactive



Hoping to bridge 'the digital divide'



The module is distributed nationally across HITnet kiosks, HITnet's virtual website kiosk and DVD



The diabetes story



What is diabetes?



Managing diabetes



Fighting Diabetes



Diabetes in pregnancy



Personal stories



Where to get help



ndss  **diabetes
australia**
national diabetes services scheme

The National Diabetes Services Scheme is an initiative of the Australian Government administered by Diabetes Australia.

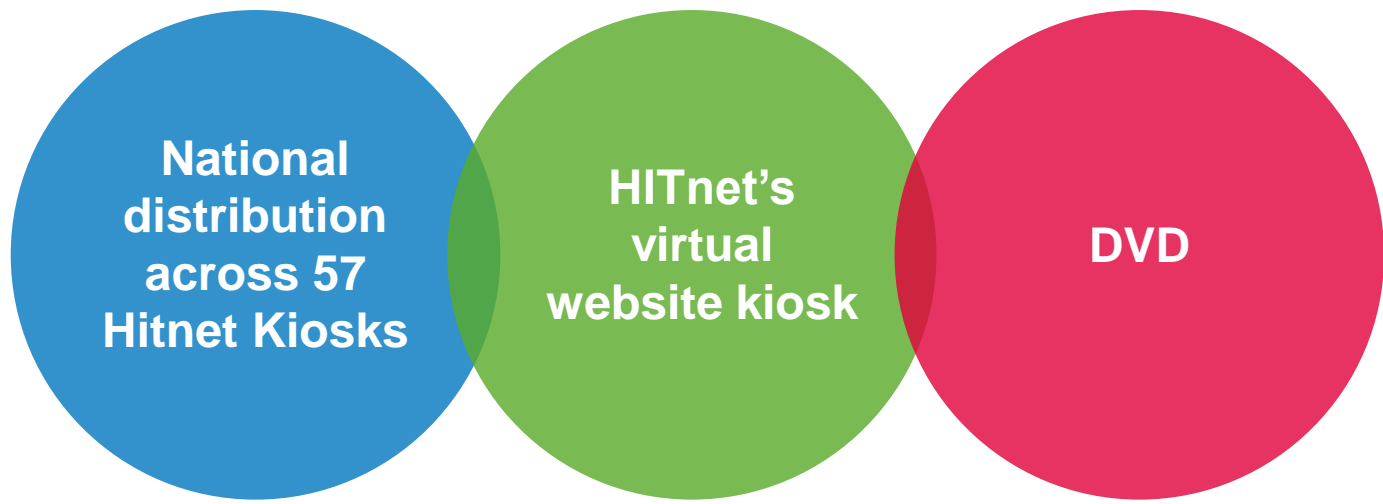
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Replay



Implementation – from October 2015



Phase 2 – APP for mobiles and tablets



Adapts the module for distribution to personal devices



Information is in the hands of those who need it most



Vital information that further helps to bridge the 'the digital divide'



The APP is due for release in 2016, with access from usual APP outlets and HITnet kiosks and HITnet's virtual website kiosk.

THANK YOU

Tricia Elarde
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